



DOCTORS ON DEMAND

MOBILE APP

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01

Introduction

Home-based healthcare has been a growing industry since the last decade, but with the COVID crisis, it has now gone to a whole different level.

Not just children, seniors, and postoperative patients, but even other adults now prefer to have a doctor visit their homes as opposed to getting an appointment with their healthcare provider.

And that's where it becomes a challenge.

Finding skilled healthcare professionals for specific complaints in a patient's neighborhood is not easy. So people chose to contact healthcare agencies. These agencies also partner with healthcare scheduling and staffing companies to connect them to top-skilled physicians in case their physician leaves, is ill, or cannot complete scheduled visits.

But is it easy? Is it efficient?

Find out in this case study of one of our clients how a healthcare solution improved their organization's efficiency, productivity, and revenue while building stronger relationships with their users.

02

The Challenge

A growing scheduling and staffing solution was struggling to manage their administrative tasks and other processes efficiently. They wanted to replace their legacy systems with a website and app that makes it easier to connect agencies and qualified clinicians to provide timely and quality care to patients.



03

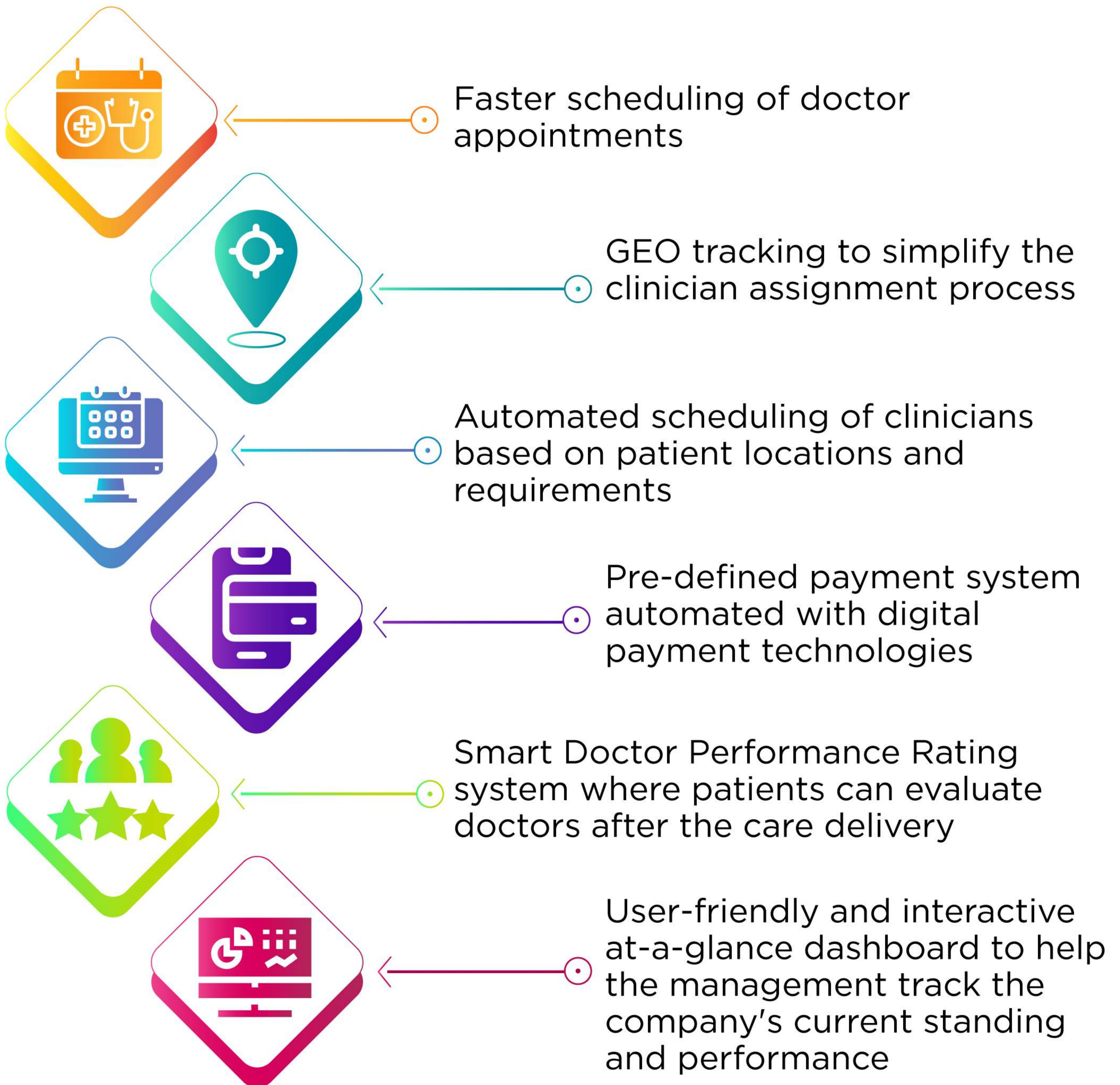
The Solution

Understanding the challenges, OSP worked with the client to build a customized and secure, easy-to-use scheduling platform to seamlessly connect home healthcare agencies with top clinicians to aid in faster and quality patient care for better health outcomes.

We did a thorough review of the client's current operational processes and then developed a Doctor-on-Demand system with advanced capabilities and security enhancements that created a win-win situation for the client as well as their users agencies and clinicians.

03

The Solution



04

Dashboards

The dashboard provides a comprehensive overview of medical operations. It features a sidebar for navigation, a top search and filter bar, and several key performance indicators (KPIs) on the left. The main content area is divided into sections for upcoming visits, recently added clinicians, and recently added agencies.

Search and Filter Bar: Search Here... Filter Select Agency Select Clinician From 11-12-2020 To 25-12-2020 Carolina Ward

Navigation Sidebar: Dashboards, Patients, Clinicians, Messages, Visits, Reports, Payments, Agencies, Logout

Key Performance Indicators (KPIs):

- Total Patients: 85
- Total Clinicians: 22
- Visits Scheduled: 105
- Visits Pending: 58
- Total Expenditure: \$1345
- Cancelled Visits: 25

Upcoming Visits Table:

Patient	Clinician	Service	Date	Time	Contact	Status
AP Ashley Patterson Female, 25 Yrs.	Dr. Alexis Butler	Treatment Visit	Dec 23, 2020	10:30 PM	7004-456-8521	<input type="checkbox"/>
GW Gloria Ward Female, 30 Yrs.	Dr. Shane Bailey	Discharged	Dec 23, 2020	09:20 PM	7004-501-5675	<input checked="" type="checkbox"/>
PM Paul Matthews Male, 28 Yrs.	Dr. Graciela Jenkies	Evaluation	Dec 22, 2020	08:50 PM	7004-206-9467	<input checked="" type="checkbox"/>
NB Nicole Butler Female, 40 Yrs.	Dr. Graciela Jenkies	Treatment Visit	Dec 22, 2020	06:00 PM	7004-105-2649	<input checked="" type="checkbox"/>

Recently Added Clinicians Table:

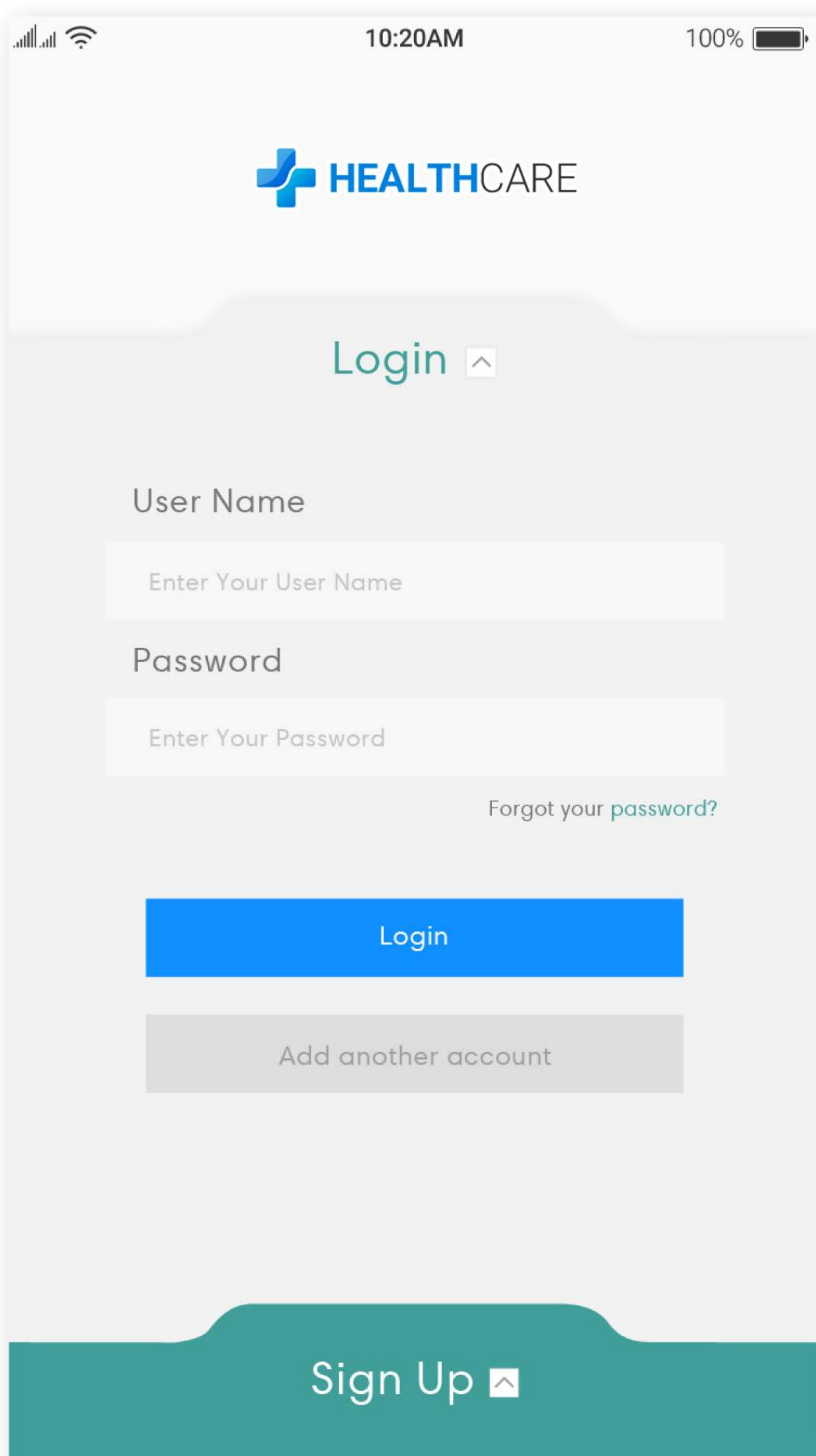
Name	Speciality	Location	Phone	Rati
SB Dr. Shane Bailey	Surgone	Chester Avenue Bakersfield, CA 93301	7004-248-6819	
AB Dr. Alexis Butler	Physicalist	Sun N Lake Blvd Sebring, FL 33872	7004-715-3729	
GJ Dr. Graciela Jenkies	Cardiologist	Woodland Road St. Helena, CA 94574	7004-495-1604	

Recently Added Agencies Table:

Name	Website	Loca
Boehringer Ingelheim Ltd	boehringer.com	
Galpharm Healthcare Ltd	galpharm.health.com	
Merck Sharp & Dohme Ltd	merck.dohme.com	

04

Dashboards



10:20AM 100%

HEALTHCARE

Login ^

User Name

Enter Your User Name

Password

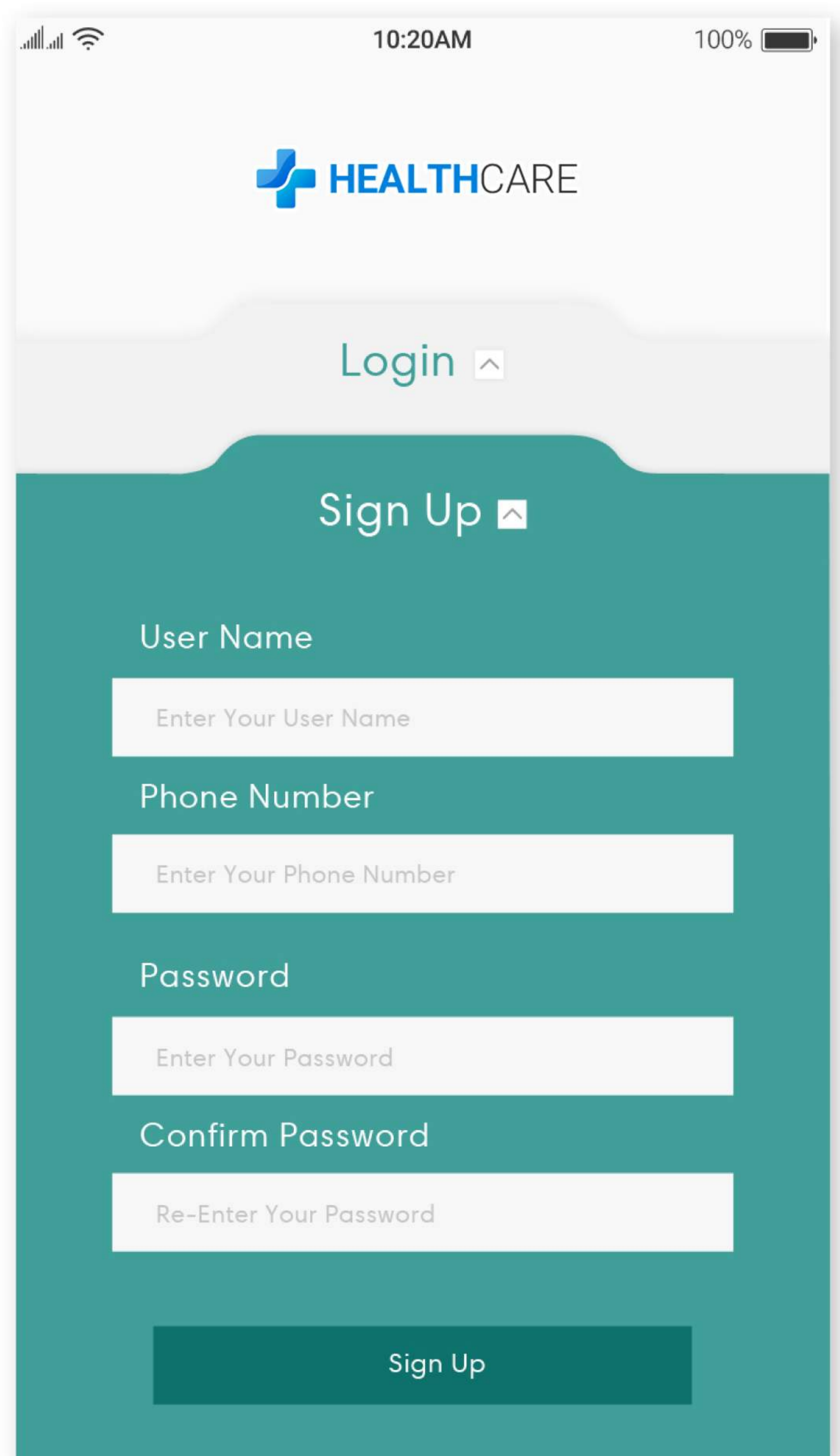
Enter Your Password

[Forgot your password?](#)

Login

Add another account

Sign Up ^



10:20AM 100%

HEALTHCARE

Login ^

Sign Up ^

User Name

Enter Your User Name

Phone Number

Enter Your Phone Number

Password

Enter Your Password

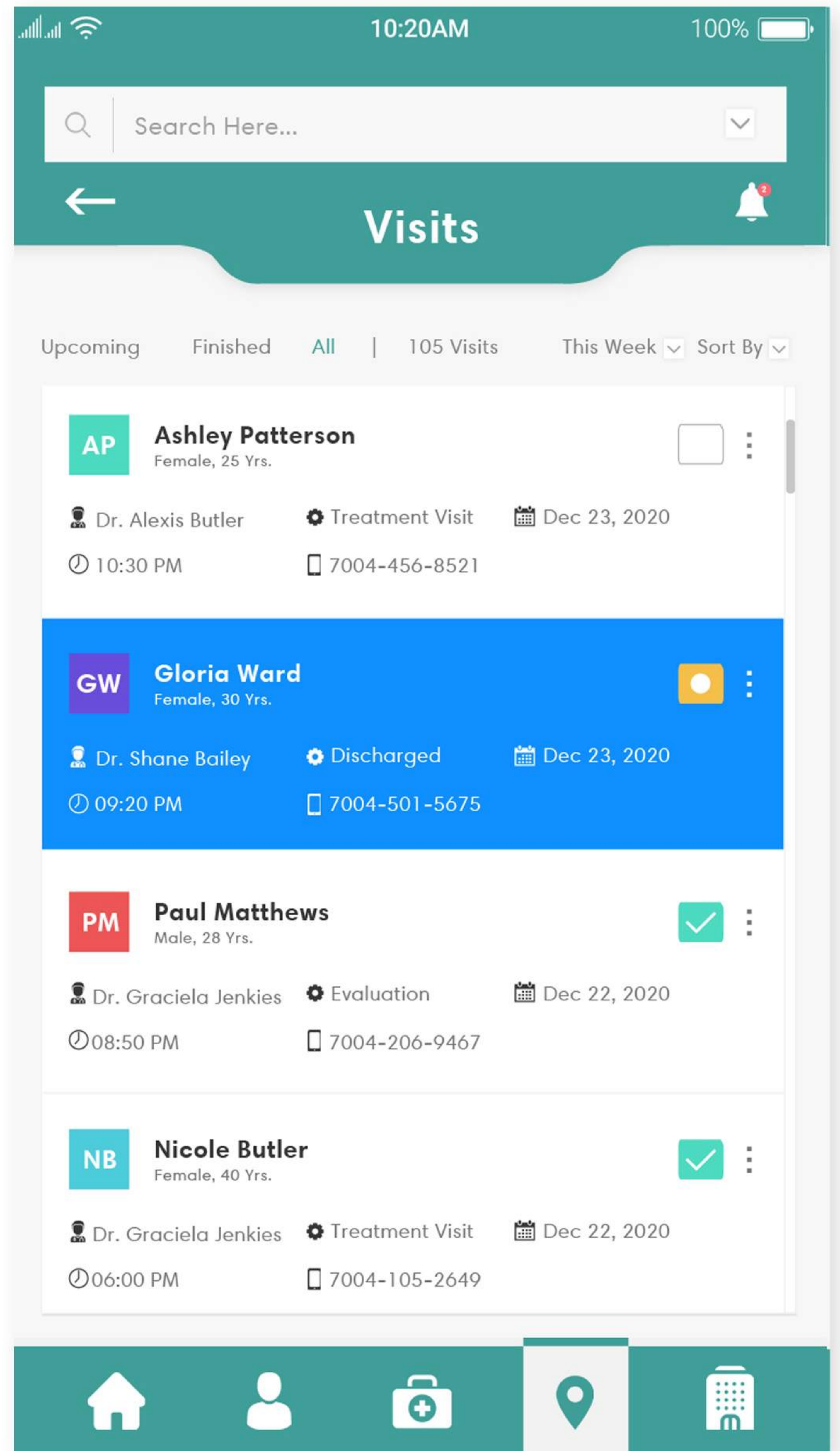
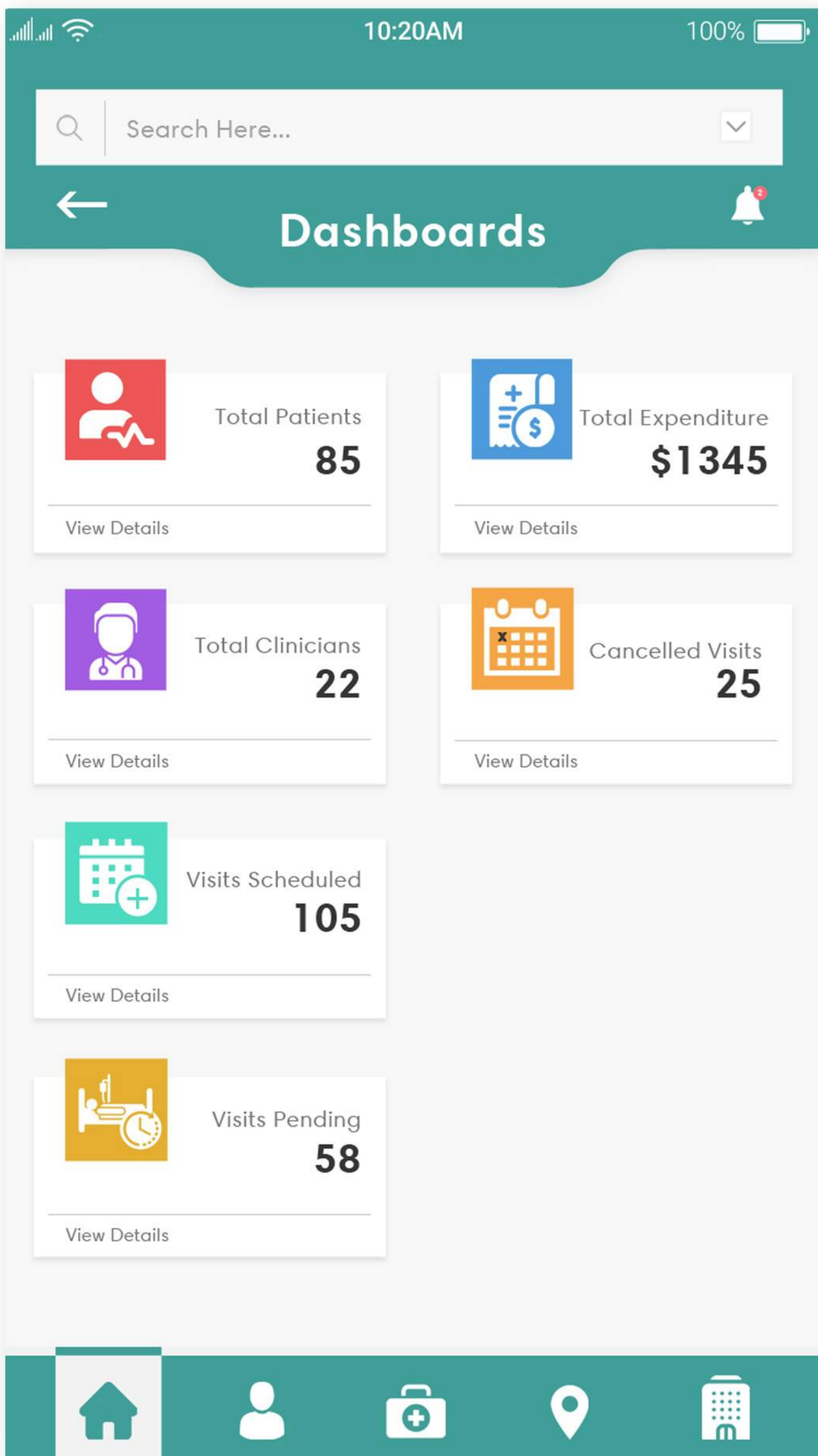
Confirm Password

Re-Enter Your Password

Sign Up

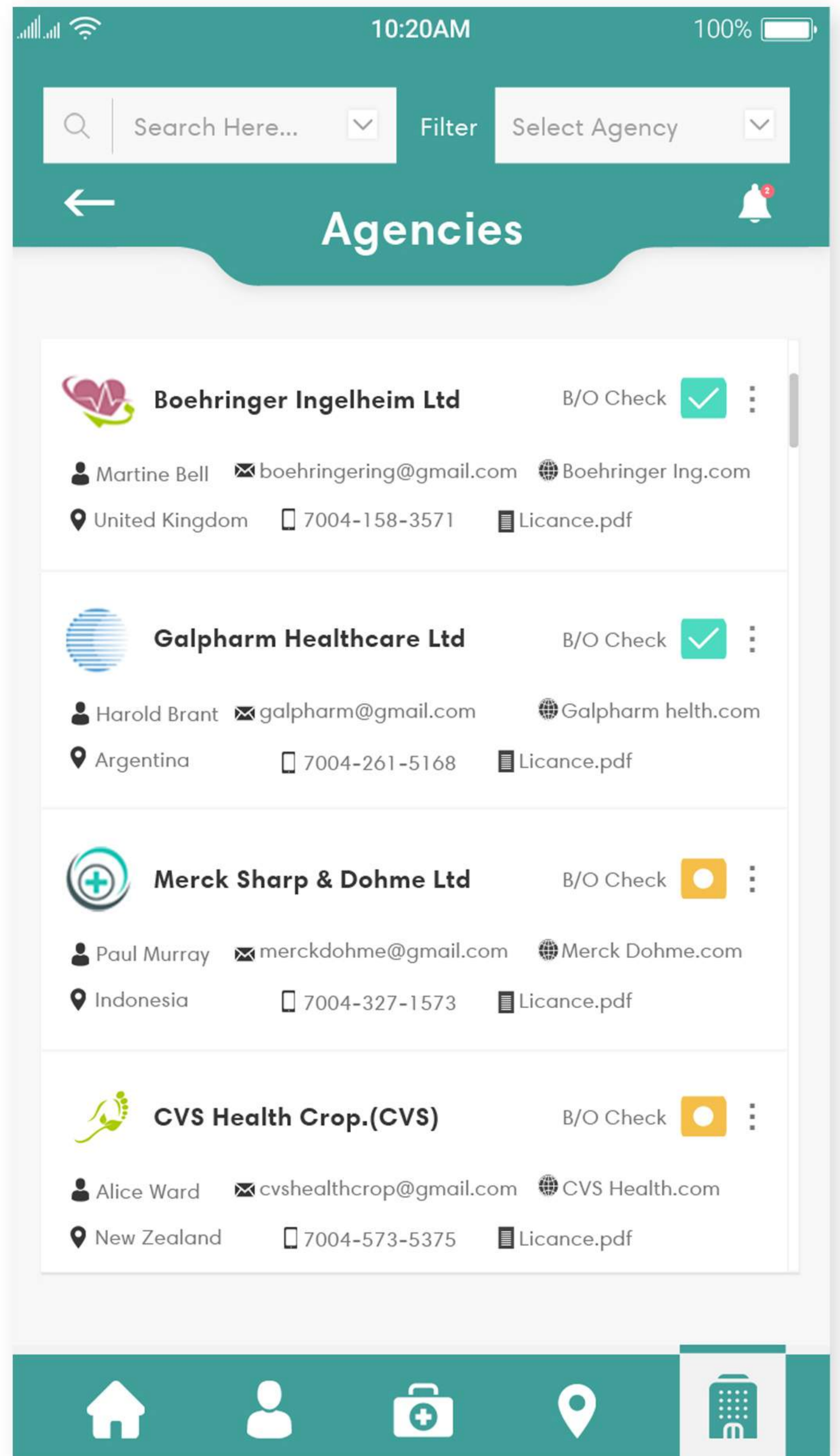
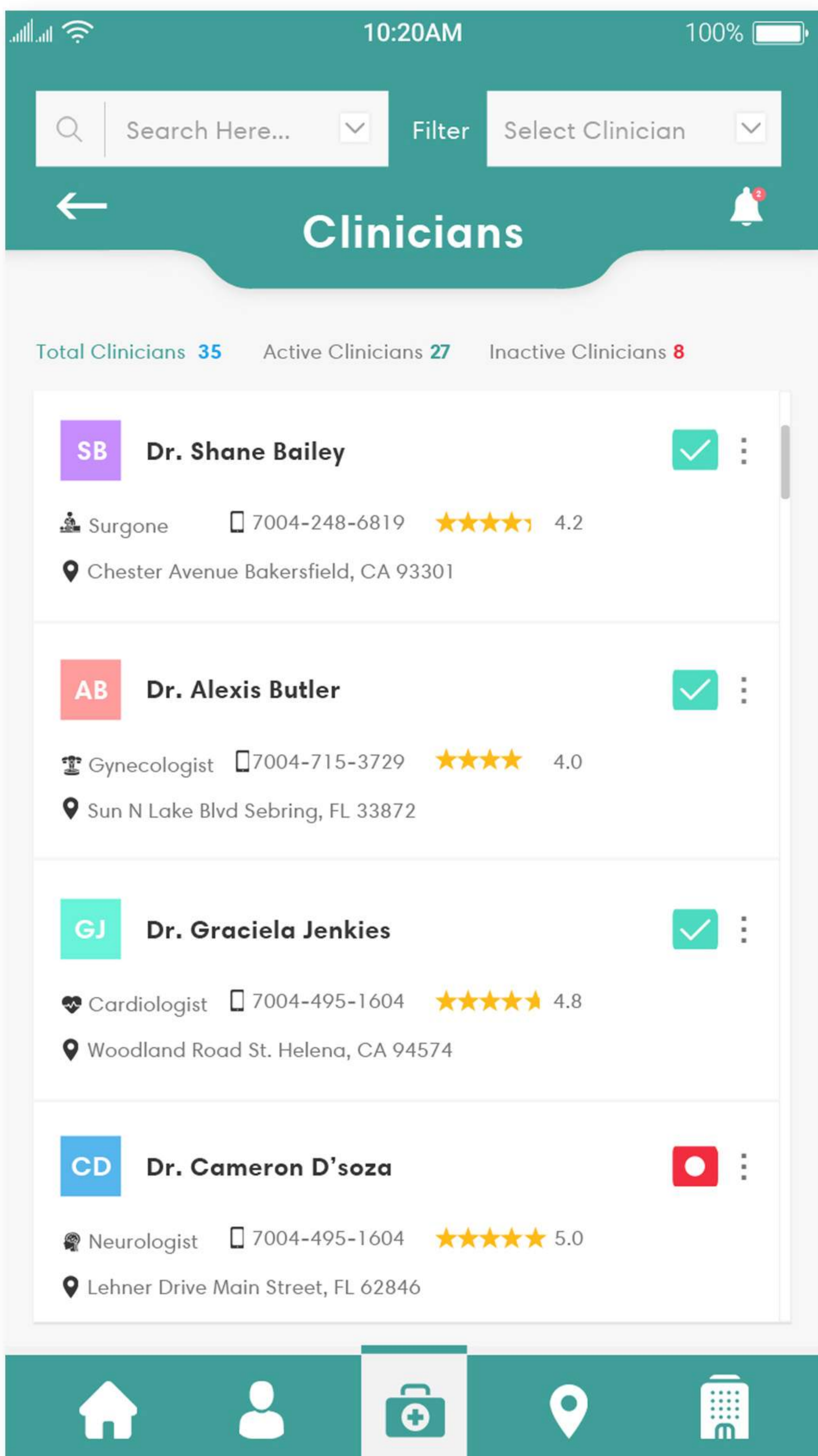
04

Dashboards



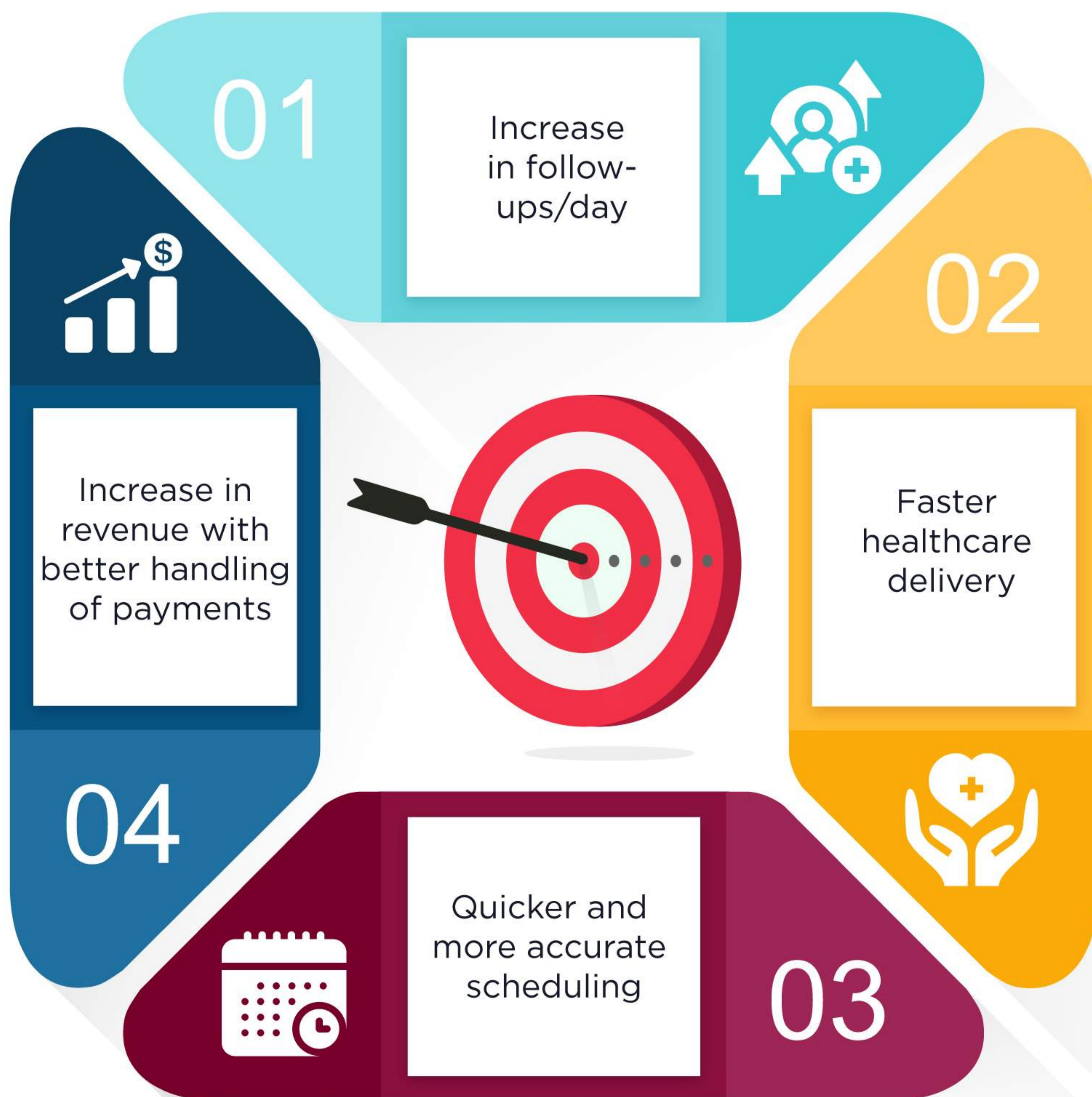
04

Dashboards



05 The Results

With the integration of the scheduling, tracking, and payment systems and better visualization of all the data through the easy-to-use dashboards, the client was able to get a more precise understanding of the daily user activity, agency and clinician updates, and daily revenue. The platform also helped in critical decision-making by allowing to track the progress of the organization by analyzing weekly and monthly metrics.





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We are re-imagining how technology can empower Healthcare, AI, Analytics, and Financial organizations to build solutions for every day use in business applications.

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